
From: Senior Vice Chancellor John Plotts [plots2@UCSF.EDU]
Sent: Thursday, December 02, 2010 12:25 PM
To: FAS-STAFF@LISTSRV.UCSF.EDU
Subject: 2008-09 FAS Incentive Plan Payments

December 2, 2010

Colleagues,

I am writing to deliver the good news that we have received approval to move forward with payment of our deferred 2008-2009 FAS Incentive Plan earned awards. I recognize that those of you who participated in the 08-09 FAS Incentive Plan have been waiting patiently for receipt of these payments and your understanding and professionalism has been greatly appreciated.

Most importantly, I would like to acknowledge all of the hard work and application of your professional talents that contributed to the achievement of many significant FAS goals and objectives. Among our shared objectives, for the 08-09 incentive plan were:

- Enhancing our understanding and creating a culture of effective stewardship of University resources;
- Improving our Customer Service Survey results by exceptional modeling of our FAS-wide CARE standards of collaboration, accountability, responsiveness, and efficiency in the delivery of client services; and
- Creating a culture of customer service in each FAS unit through individual initiatives designed to contribute business value to our clients.

Our success in accomplishing these goals not only improves the way that we work together in FAS, but contributes to our overall effort of People providing well run Business services which enable the UCSF core priorities of Patients/ Health, Discovery and Education. Based on the results of our accomplishments, each FAS unit will receive detailed information regarding their employees' incentive payments. We are currently working to provide payments on December 8th.

While we have not yet received approval from the Office of the President to administer future organizational incentive plans, please be assured that we will continue to pursue and develop ways to acknowledge and recognize the exceptional performance and contributions of FAS staff members. Again, I offer my heartfelt thanks for your everyday dedication and contribution to supporting the mission and vision of UCSF.

Should you have questions, please contact Mike Tyburski at mtyburski@hr.ucsf.edu.

John E. Plotts
Senior Vice Chancellor—Finance and Administration