
From: Senior Vice Chancellor Paul Jenny <SVC@UCSF.EDU>
Sent: Wednesday, February 22, 2017 2:12 PM
To: FAS-STAFF@LISTSRV.UCSF.EDU
Subject: Your opportunity to participate in the 2017 Staff Engagement Survey

Dear Financial and Administrative Services (FAS) Community:

Earlier this month Chancellor Hawgood announced the 2017 UCSF Staff Engagement Survey, and I am writing to encourage each of you to participate. The survey begins **February 27** and will be open through **March 17**.

In my first eight months as Senior Vice Chancellor, I have seen and heard a great deal about the many efforts underway to improve staff engagement. Some highlights of UCSF-wide progress were shared in Chancellor Hawgood's letter (please read details [here](#)) and I am proud to see the leadership role FAS has played to partner with campus to improve the workplace for the entire UCSF community.

In addition to these UCSF-wide efforts, I am impressed with the grassroots work being done at the FAS unit and team levels to tackle engagement topics important to each of you. Since the survey in 2015, 82 work teams within FAS have made progress on 183 action plans to improve engagement. Whether our improvement actions are big or small, I sincerely appreciate each of you doing your part to make FAS a great place to work.

The upcoming staff engagement survey is the opportunity for each of you to tell us what is working and what still needs to be addressed. **FAS participation** in the 2015 survey was a **strong 90%**. This year, we are striving for **100% participation** to ensure that all your voices are heard. Gallup will hold your responses in complete confidence so I encourage you to share your candid feedback.

On Monday, February 27, Gallup will send you an email invitation to participate in the survey via a secure internet connection; it should take less than 10 minutes to complete. Gallup will send you reminder messages until you complete the survey, but this will not compromise the confidentiality of your responses. Individuals without access to computers will have an opportunity to complete the survey by phone. If you have any questions, please contact your local Staff Engagement Ambassador as listed by department below.

Your opinion about the work environment at UCSF and within FAS matters to UCSF's leadership and to me personally. Thank you in advance for your thoughtful participation.

Sincerely,

Paul Jenny
Senior Vice Chancellor
Finance and Administration

Staff Engagement Ambassadors by Department

FAS Department	Staff Engagement Ambassadors
Senior Vice Chancellor Office	Rebecca Daro Judy Fuller
Real Estate, Planning and Capital Programs	Tatiana Baiza
Campus Planning	Bob Pizzi
Real Estate Assets & Development	Rochelle Nieva
Capital Programs	Darlene Yee
Sustainability	Gail Lee

UCSF Program Management Office	Ronald Campbell, Jr.
Vice Chancellor - CFO Office	Ann Rodriguez
Audit and Advisory Services	Paul Lapachet
Risk Management and Insurance	Kathleen Bates-Woodward
Budget Resource Management	Ann Rodriguez
Supply Chain Management	Karen Hamblett
Controller's Office	Ron Norris
FAS Finance Service Center	Lisa Duca
	Nisa Sampior
UCSF Police	August Zigon, Jr.
	Ailene Estalilla
Human Resources	Ma Cecilia Carino
UCSF Information Technology	Shelby Dantzler
IT - Office of the CIO	Larisa Vaynshteyn
IT - Applications	Jill Cozen-Harel
IT - Applications	Jason Braatz
IT - IT Field Services	John McWalter
IT - Service Desk	Ryan Phelan
IT - Program Management	Mike Groff
IT - Business Intelligence	Lidiya Demicheva
IT - Enterprise Data Warehouse	Brian Chan
IT - Identity and Access Management	Jason Gabler
IT - Security	Kristan Beynon
Campus Life Services AVC Office	Cathleen Stugard
Campus Life Services	Shauna Strong
Transportation Services	David Schachman
Facilities Services	Steve Najera
	Joyce Hammel

From: Chancellor-Internal Communication [<mailto:Chancellor-Internal.Communication@UCSF.EDU>]

Sent: Thursday, February 16, 2017 12:48 PM

To: UCSFSTAFF@LISTSRV.UCSF.EDU

Subject: Upcoming Staff Engagement Survey

Dear Colleagues,

On February 27, you will receive an invitation to take the 2017 UCSF Staff Engagement Survey. This significant effort is a critical part of understanding whether progress has been made towards our shared goal of making UCSF a great place to work.

Gallup has conducted the past four engagement surveys and will do so again for 2017. The 2013, 2014, and 2015 surveys showed steady growth overall on staff engagement, reflecting the hard work by departments and units to implement quality action plans and enhance team support. [Read more to learn about how we have advanced on these plans.](#)

As we endeavor to make strides towards being a great place to work, we must hear from you through the 2017 Staff Engagement Survey. The outcome will be used to set new institution-wide priorities, as well as help us continue to move forward on unit-level engagement plans and goals.

Completing the survey should take approximately five to ten minutes, and responses will be reported anonymously. Gallup will hold your responses in confidence and will communicate departmental results in May.

I encourage you to take some time to reflect on your work experience at UCSF and provide feedback through this survey.

Sincerely,

Sam Hawgood, MBBS
Chancellor
Arthur and Toni Rembe Rock Distinguished Professor

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