



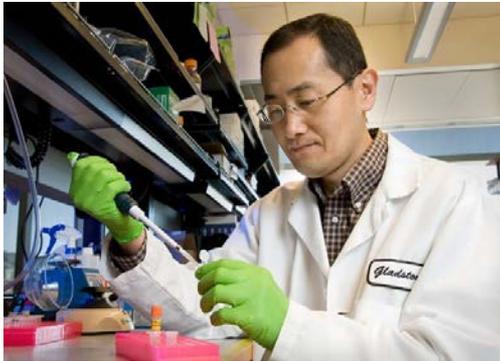
University of California
San Francisco

FAS' Charter: Continuous Improvement of the UCSF Workplace

January 2016

UCSF's mission is to advance health worldwide through innovative health sciences education, discovery, and patient care

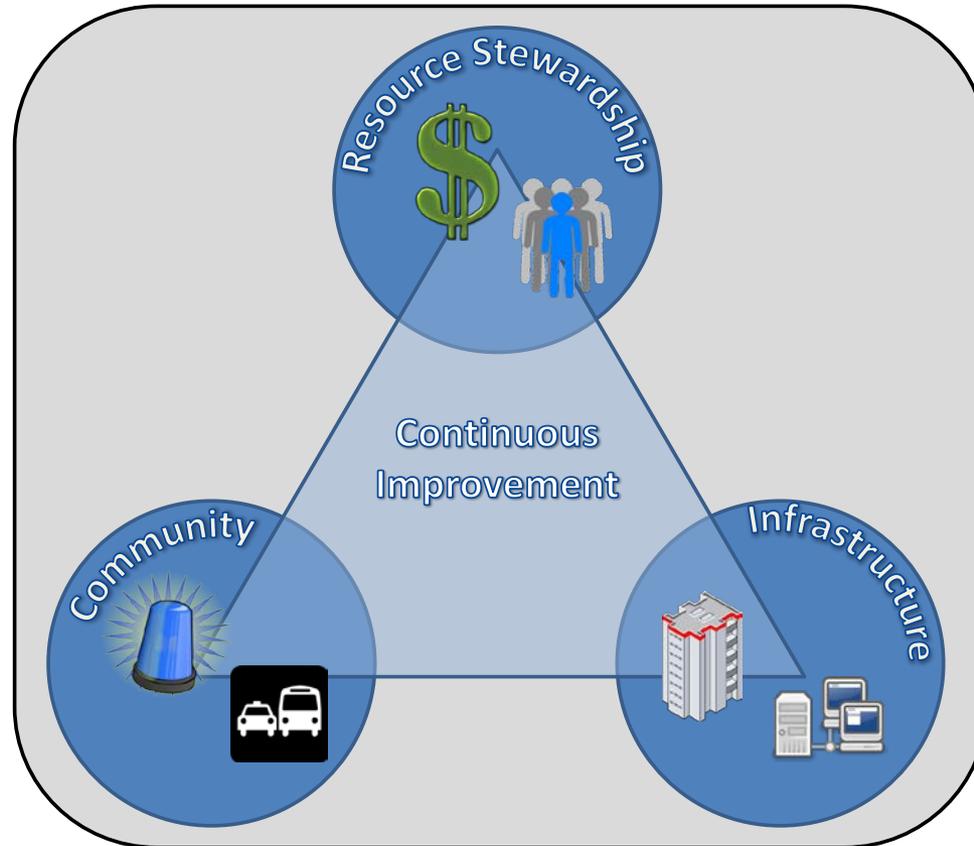




UCSF brings together exceptionally talented people who, as a collective, work in creative and innovative ways, *redefining what's possible*, so people can live longer, healthier lives

FAS' role is to build, support and improve the UCSF workplace

As an organization, we provide:



FAS's charter:

- **What we do:** Work as a collective to continuously improve the workplace experience at UCSF
- **Benefit to UCSF:** Attract and retain the best and brightest and foster a culture of innovation and collaboration

Examples of FAS' FY17 strategic initiatives to improve the workplace experience for UCSF



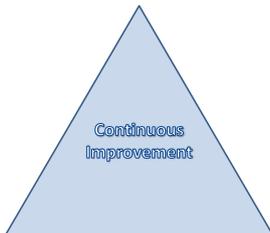
- Mission Bay Growth Strategy
- Parnassus & Mt. Zion Re-Imagination Strategy
- UCSF Workspace Design Standards
- Enterprise-wide Space Management Optimization
- Enterprise-wide Data Warehouse
- IT Security Program



- HR Customer Relationship Management (CRM)
- Career Tracks
- Continuous Learning Environment
- Resource Realignment: Liquidity, Debt Capacity & Long-Term Planning
- Asset management: research chemicals and equipment



- Housing Program Expansion
- Childcare Expansion
- Great People, Great Place
- Public Safety & Trust: Communications and Technology Improvement

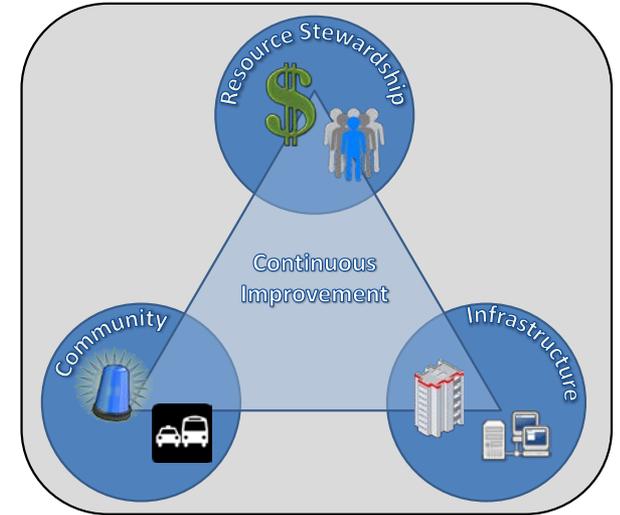


- Implementation Tools & Methods: Expand Lean and Pilot Customer Experience
- Measurement
- Staff Engagement

Putting it together – FAS’ strategic direction

FAS Mission (why we exist): Provide enterprise-wide and financially sustainable strategic, administrative and operational support services that advance UCSF’s mission, safeguard University assets and assure public trust.

FAS Vision (our charter): Work as a collective to continuously improve the workplace experience at UCSF to attract and retain the best and brightest and foster a culture of innovation and collaboration.



Workplace Experience Strategic Themes:

- 1. Infrastructure:** Provide exceptional workspaces and IT that seamlessly work to foster collaborative and data driven discovery, education and care.
- 2. Resource Stewardship:** Provide trusted stewardship to facilitate the effective management of UCSF resources while allowing customers more time to focus on the UCSF mission.
- 3. Community:** Care for the safety and wellbeing of our diverse, dispersed and growing community.
- 4. Continuous Improvement:** Leverage our shared passion to make a difference with cross-organizational culture and capabilities to improve the workplace experience for customers and employees.